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“We put your pet first”

Petersen Pet Hospital remains committed to the health and safety of our patients and clients. We always do our part in what is best for our community in compliance with The American Veterinary Medical Association who base their advice on that of the CDC, FDA, USDA and intergovernmental organizations such as WHO and OIE. We continue to learn the latest COVID-19 developments and their potential impacts on pets, clients, and our veterinarian medical care team.

Infectious disease experts and multiple international and domestic human and animal health organizations have agreed that there is **no evidence** that indicates that pets can contract SARS-CoV-2 (the virus) or COVID-19 (the disease).

Taking preventative actions will be key to limiting the spread of COVID-19. It is remotely possible that a person can contaminate another individual by sneezing or coughing on a pet, putting another human at risk should they touch that animal. Veterinary experts believe the risk for this type of transmission is very low but must be taken into consideration.

When it comes to our pets, it is recommended that persons who are ill with COVID-19 limit contact with their animals until more is known about the virus. Please have another family member walk, feed, and play with your pets while you are sick. If you have a service animal or must take care of your pet, wear a facemask if you are ill. Do not share food, kiss, hug, or let them sleep in your bed ... and wash your hands before and after handling your pets.

During the COVID-19 outbreak, Petersen Pet Hospital remains open to provide needed care for your pets. For best care for your pets and you ...

- We recommend continuing to schedule appointments before coming to the hospital to minimize wait time in the lobby before being admitted to an exam room.
- We will closely monitor our trusted sources for medical updates and recommendations.
- We will continue our high standard of practicing preventative measures to limit the spread of disease through regular deep cleaning of all our facilities with virucidal cleaning products.
- We will continue to be hyper-diligent in cleaning our lobby, exam rooms, hospital work areas, and kennels after each patient/client visit.
- Our employees have been instructed to stay home if they are experiencing any COVID-19 like symptoms. Employees with symptoms are encouraged to get tested if recommended by their physician. If they test positive, they will follow the recommended 14-day period of self-isolation per the CDC.
- If you would like for one of our team members to meet you at your vehicle, please call us when you arrive and we will gladly receive your pet at your car and return your pet when services are complete. If medical services are performed, the veterinarian will communicate with you via phone or email.

Petersen Pet Hospital will continue to provide our highest standard of pet care services to our clients throughout the COVID-19 outbreak. If you have any questions or concerns, please do not hesitate to contact us.

Sincerely,

Brad Petersen DVM